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# SERVICE

## Test Management

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## Service Test Management

### Your situation, your objective and your challenge

You are aware of the importance of testing but testing is not managed according to standards. The quality of executed tests is very different and largely dependent on the experience of the testers. Test results are not documented sufficiently and is difficult to prove that tests have been executed correctly.

You need a comprehensive test concept for testing changes in day-to-day operations as well as for tests in projects. You want to ensure that all requirements of your company and industry are addressed sufficiently.

### What does the service include?

**Test Management includes the following tasks:**

- Collection of status quo for test management and comparison with Best Practices.
- Creation of a comprehensive concept including the definition of terms, description of test management processes, test documents and test organization.
- Training of testers concerning “How to test?”
- Work out exemplary test case descriptions together with testers.
- Reconciliation of test management interfaces with other functions, e.g. IT Validation, Data Migration, Authorizations, SAP Basis and Operations.
- Support in evaluating appropriate test tools.
- Coordination of test activities in ongoing projects.



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### Which advantages does the service offer for you?

**Test Management offers various advantages for you:**

- You benefit from a wide experience with testing. For a comprehensive test concept it is advantageous if you have hands-on experiences from the following roles:
  - test case designer and tester
  - test coordinator
  - project manager with testing as work package
- A comprehensive test concept applied correctly reduces your risks considerably that problems occur after Go Live.
- A good concept „on paper“ is prerequisite for next steps like test automation. By this testing costs can be reduced further and test quality can be improved.
- For pharmaceutical companies: You benefit from a wide experience with IT validation which has a large impact on test management.